

October 6, 2021

## TEOFILO S. PILANDO, JR.

Chairman Professional Regulation Commission P. Paredes Street, Sampaloc, Manila

> ATTENTION: Director Jose A. Abundo PBB Focal Person

Dear Chairman Pilando:

We affirm the **Professional Regulation Commission (PRC)** for complying with the FY 2019 Performance-Based Bonus (PBB) requirements and qualifying for the grant of the bonus. The summary of the final IATF assessment result is attached.

More than the incentive, we hope that the PBB has significantly contributed to your agency's organizational and employee performance, leading to concrete and visible improvements in the delivery of goods and services to the public.

To complete the PBB process, may we remind your office to publish the agency **FY 2019 Agency Scorecard** in your website or official publication. Kindly coordinate with the AO 25 Technical Secretariat for the finalization of the said report cards.

We understand that the COVID-19 pandemic is a huge challenge to all of us. Most government agencies, state universities, and colleges played catch-up to prevent the virus's exponential spread. Despite the situation, we encouraged agencies to continue efforts in maximizing the agency's digital capabilities, develop online systems, and/or transform its critical services from manual to contactless transactions for faster and more efficient public service delivery.

Again, we commend the PRC management and staff and wish you are all safe.

Thank you very much for your usual support.

Sincerely yours,

## KIM ROBERT C. DE LEON

Undersecretary, DBM Chairperson, AO25 IATF and AO25 Technical Working Group





Professional Regulation Commission (PRC)	
Eligibility Requirements	Final Assessment
2019 Good Governance Conditions	
1. Transparency Seal	Compliant
2. PhilGEPS Posting	Compliant
2019 Physical Target	· · · · · ·
3. Streamlining and Process Improvement of Agency Services	Met the streamlining and process improvement requirement for FY 2019 PBB.
	• The PRC reported streamlining efforts for forty-two (42) critical frontline services as declared in its Citizen's Charter (see Annex 1 for list of frontline services).
	• The PRC explained that the agency updated its Citizen's Charter (CC), resulting in additional services not covered in the FY 2019 CC. Some of these services are not frequently availed by clients but are still frontline services of the PRC.
	• The PRC established an online application system where clients do not need to go to the PRC physically. The PRC explained that these schemes went through a process approved by the TRC and by the BTr.
	• The PRC is encouraged to continue its initiatives in line with the digitalization, development of online systems, and transformation of their critical services from manual to contactless transactions for faster and more efficient public service delivery.
	• The PRC is also encouraged to periodically update its Citizen's Charter to reflect necessary revisions and changes in the process. This will help maintain and improve the agency's services and effectively perform its mandates.
2019 STO and GASS Requirements	
4. QMS Requirement	Compliant
5. Submission of FY 2019 APP non- CSE	Compliant
6. Posting of Indicative FY 2020 APP non-CSE	Compliant
7. Submission of FY 2020 APP-CSE	Compliant



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Professional Regulation Commission (PRC)		
Eligibility Requirements	Final Assessment	
8. The undertaking of Early Procurement for at least 50% of goods and services	Compliant	
9. Submission of FY 2018 APCPI	Compliant	
10. Submission of Financial Reports	Compliant	
11. Compliance with at least 30% of Prior Years' Audit Recommendations	Compliant	
12. Budget Utilization Rate (BUR)	<ul> <li>Did not meet the 100% targets for Obligations and Disbursements BUR under GASS. Actual accomplishments were 87.17% and 77.35%, respectively.</li> <li>The DBM BMB-B considered the justifications provided by the PRC for not meeting its Obligations and Disbursements BUR targets to be due to uncontrollable factors based on the DBM BMB-B report dated 5/13/2020.</li> </ul>	
2019 Other Cross-Cutting Requirements		
13. Posting of Agency Review and Compliance Procedure of Statement and Financial Disclosure	Compliant	
14. FOI Compliance	Compliant	
15. Posting of Agency's System of Ranking Delivery Units	Compliant	
OVERALL ASSESSMENT	<ul> <li>Based on the results of validation, the PRC is eligible for the grant of FY 2019 PBB.</li> </ul>	





## Annex 1

## List of PRC Critical Frontline Services

- 1. Application for Licensure Examination
- 2. Initial Registration of Successful Examinees
- 3. Renewal of Professional Identification Card (PIC)
- 4. Issuance of Duplicate PIC
- 5. Application for Authentication (Certified True Copy) of Professional Identification Card (PIC) and/or Certificate of Registration (COR)
- 6. Application for Issuance of Certification of Good Standing (COGS)
- 7. Issuance of Certification of Passing and Board Rating
- 8. Authentication of Certification of Passing and Board Rating
- 9. Issuance of Certificate of Surrendered Certificate of Registration (COR) and Professional Identification Card (PIC)
- 10. Filing of Complaint Against a Professional
- 11. Issuance of Certificate of No Pending Case or With Pending Case
- 12. Issuance of Certificate of Service Penalty
- 13. Issuance of Certificate of Finality of Judgement
- 14. Request for Untagging from the Database
- 15. Receiving of Subsequent Pleadings (Other than Complaint) and Other Legal Documents
- 16. Issuance of Certified True Copy of Pleadings and Other Legal Documents
- 17. Stateboard Verification / Validation of License/ Registration
- 18. Issuance of Certificate of Performance of Schools
- 19. Application for Accreditation as: Accounting Teacher; Individual CPA/Firm/Partnership of CPAs in the Practice of Public Accountancy
- 20. Application for Licensure Examination that Needs Approval of the Board
- 21. Application of Registration with Examination (Walk-in)
- 22. Application for Change of Status/Correction of Date of Birth/Name
- 23. Application for Accreditation of Salesperson and Medical Representative
- 24. Replacement of Lost/Damaged Certificate of Registration (COR)
- 25. Processing of Application for Accreditation of Continuing Professional Development (CPD) Provider
- 26. Processing of Application for Accreditation of Continuing Professional Development (CPD) Program
- 27. Application for Crediting of Self-Directed and Lifelong Learning
- 28. Application for Certificate of Authority to Operate Chemical Laboratories
- 29. Application for Accreditation of Training Provider and Program for Medical Representatives
- 30. Application for Accreditation of Real Estate Training Provider, Program and Lecturer
- 31. Application for the Issuance of Certificate of Registration of Firm, Company, Partnership or Association for the Practice of: Civil Engineering; Architecture; Landscape Architecture; Environmental Planning
- 32. Application for the Issuance of the Certificate of Compliance of Plants/ Works/Projects Pursuant to Mechanical Engineering Act of 1998. Application for the Issuance of



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Certificate of Compliance of Electrical Plants/Industrial/Commercial Establishments Using Electrical Power Pursuant to the New Electrical Engineering Law

- 33. Application for Registration as ASEAN Chartered Professional Engineers (ACPE) and ASEAN Architects (AA)
- 34. Application to take Licensure Examination by a Foreigner by virtue of Foreign Reciprocity or International Agreement (Category A1)
- 35. Application of Registration of Foreign Professionals without Examination by virtue of Foreign Reciprocity or International Agreement (Category A2)
- 36. Issuance of Special Temporary Permit (STP) to a Foreign Professional by virtue of Reciprocity or International Agreement (Category B)
- 37. Issuance of Special Temporary Permit (STP) to a Foreign Professional (Categories C, D and E)
- 38. Exemption from the Requirement of Issuance of Special Temporary Permit (STP) to a Foreign Professional
- 39. Issuance of Certificate of Ineligibility to take the Licensure Examination by a Non-Filipino Citizen
- 40. Issuance of Certificate of No-Objection, No-Jurisdiction, Non-Concurrence on Request for SEC Registration
- 41. Issuance of Certificate of Accreditation to Professional Organizations (APOs)
- 42. Issuance of Certificate of Accreditation to the Integrated Professional Organizations (AIP)

